

AMENDMENTS TO THE SPECIFICATION

Replace paragraph 51 with:

[0051] Fig. 5 illustrates a browser window **50** that displays a health insurance report selection screen, as indicated by title **57**. A case manager accesses this page by entering an appropriate uniform resource locator (URL) in the browser address line **51**. The browser further includes navigation links **52-55** and an indication **56** as to the location of the report page with respect to the home page of the site. Fig. 5 illustrates the first page that a case manager would access in order to assign an intervention candidate to a health care provider. Fig. 5 is exemplary of a screen display than an operator may encounter in performing steps 31 and 32 of Fig. 3, which are described above. The operator may select an option presented in dialog box **58** by choosing button **59** to select a region of the country, **60a – 60c**, button **61** to review a specific member (plan participant or intervention candidate) through drop-down menu **62**, or button **63** to search for a specific member through fill-in box **64**. Once the appropriate selection is made, the case manager clicks the “continue” button **65**.

Replace paragraph 54 with:

[0054] Figs. 7A-7C illustrates ~~[[a]]~~ browser windows **90a, 90b, and 90c**, each of which window **90** that displays a detailed summary of a particular plan participant’s health and claim information. This information, again supplied by information system **15**, is particularly helpful to a case manager or health care provider in reviewing the desirability of a particular intervention. It further reduces the need for the case manager or health care provider to access disparate systems. Instead, information system **15** provides all or substantially all of the relevant information needed to formulate an efficient case management plan. As particularly illustrated in Fig. 7A, a summary of the member (plan participant or intervention candidate) demographics **92** is displayed in a page reached through a URL **91**. Likewise, an indication of the status of any case management decisions **93** is also displayed in a conspicuous manner. The display of detailed summary information including a “Show Summary SAS Log **94**” further includes a recap **95** of several relevant indicators including: action score **96**, PULSE score **97**, the number of ER visits **98**, the number of inpatient admits **99**, evidence of treatment in a skilled nursing facility **100**, evidence of use of home health care **101**, disease management

102, a status indicator as to the use of expensive drugs **103**, the number of prescriptions over the past twelve (12) months **104**, an indication as to whether the last inpatient stay was with a participating provider or a non-participating provider **105**, and the total claims (in dollars) allowed over the past twelve (12) months **106**. In addition, the detailed summary information includes a count of action flags **107**, and the status of several action flags including whether a large amount of claims have been made for a non-participating provider, flag **108**, or a non-facility and non-participating provider, flag **109**. The information further includes whether there has been sufficient treatment for chronic diseases to set flag **110**, whether the member has not sufficiently complied with chronic drug therapy to set flag **111**, and whether there is a sufficient expected disability event to set flag **112**.

Replace paragraph 55 with:

[0055] Figs. 7B and 7C, which are continuations of the same window as illustrated in Fig. 7A, further provides an indication of flags **113** relating to chronic disease management and flags **114** relating to non-compliance with chronic drug therapy. In order to access further health information, the window includes a series of navigation links **115-118**, which permit the case manager and/or health care provider to select summaries such as a health profile database summary **119** (Fig. 7B), a diagnosis summary **120** (Fig. 7B), a pharmacy summary **121** (Fig. 7C), a speciality pharmacy network summary **122** (Fig. 7C), and a specialty type summary **123** (Fig. 7C). Other detailed summary information relating to the participant is also available on demand from information system **15**.